

Weilbach

Creating Support Message

Make Support Message

To create a support message start by opening the 'Settings' pane and then click 'Make support message'.

- AENP					11 50
NavAreas					
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Version 5.0.1.26802					
Help And Support Make support messa Explore data folders Connection test page					
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The error info file is always included, if there is a need for additional information, please make a check as appropriate.

Help And Support	Help And Support
Make support message	Make support message
Select extra information to include (error info always included)	Select extra information to include (error info always included)
Charts	Charts
AENP information	AENP information
Charts (extra detail)	Charts (extra detail)
Make support message	Make support message
Explore data folders Connection test page	Explore data folders Connection test page

Once you click the 'Make support message' button. An Explorer window with the zip file will appear and the default e-mail application will open create a message, that you may attach the support zip to. If this is an offline computer, please copy the .zip file, to the appropriate computer and send the .zip file to the support team.

 ・ ・ ・	Version 5.0.1.26802
20230308T145932Z_Support.zip	Help And Support Make support message Attach the zip file 20230308T145932Z_Support.zip and email to
< >>	Explore data folders Connection test page