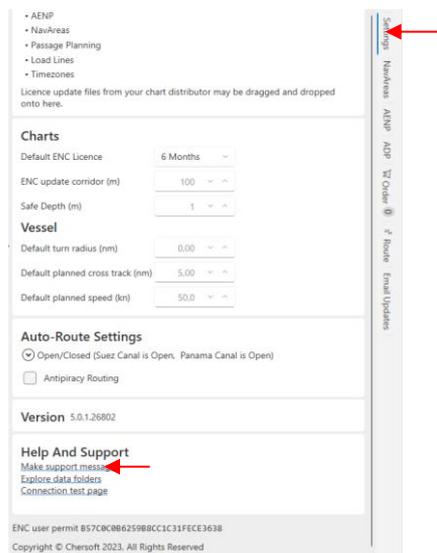




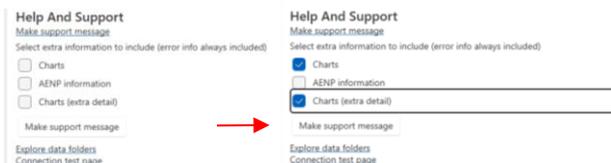
Creating Support Message

Make Support Message

To create a support message start by opening the 'Settings' pane and then click 'Make support message'.



The error info file is always included, if there is a need for additional information, please make a check as appropriate.



Once you click the 'Make support message' button. An Explorer window with the zip file will appear and the default e-mail application will open create a message, that you may attach the support zip to. If this is an offline computer, please copy the .zip file, to the appropriate computer and send the .zip file to the support team.

