



WENDIS VIEWER 5  
- USER MANUAL -



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## 1. About

WENDIS Viewer is an all-in-one solution for marine navigators to manage back of bridge operations on ships in one easy to use platform.

An information management tool for the maritime industry, it prepares navigation for both small ships and large enterprises.

As well as being invaluable on board vessels, WENDIS Viewer is also used shore side in planning and reviewing routes. Our online system allows shipping companies to quickly and easily approve orders and see what information their vessels have access to.

Extra add-on services and functionality are available in WENDIS Viewer for a totally expandable solution, including AVCS, NAVAREA Warnings, Load Lines, Time Zones and Weather data.

## 2. System Requirements

### System Requirements:

- Windows 10 or Windows 11
- Currently supported release version
- Processor: Minimum 1GHz 2-core processor (64-bit)
- Memory: Minimum 4GB; 8GB RAM preferred
- Disk: Minimum 64GB hard disk; for PAYS usage, a 128GB disk is preferred

### Dependencies

The product requires version 6.0.10 or later of Microsoft .Net Desktop Runtime (x64). It can be downloaded from here: <https://dotnet.microsoft.com/en-us/download/dotnet/6.0>

The “.Net Desktop Runtime” installer includes “.Net Runtime”; there is no need to install “.Net Runtime” separately.

### Installation

Run the supplied installer. If prompted to install Microsoft .Net Desktop Runtime (x64) please download and install the latest version from the link above, then re-run the installer for the Viewer application.



## 3. Feature Overview

### 3.1 AVCS – ADMIRALTY Vector Chart Service

A unique service for AVCS charts. Existing charts can be installed and viewed, or charts can be acquired using our Pay-As-You-Need service.

You can update the ENC charts free of charge each week and update the ECDIS by making a standard exchange set.

### 3.2 AENP – ADMIRALTY e-Nautical Publications

Having AENP integrated into WENDIS Viewer, allows operators to download and apply the latest UKHO updates to publications electronically.

This is an important feature as it helps to support safety and compliance, as well as reducing administration on board the vessel.

### 3.3 AIO – ADMIRALTY Information Overlay

WENDIS Viewer displays AIO to provide the operator with the most up to date information possible. It simplifies planning by giving mariners the right information when they need it.

It displays ADMIRALTY Temporary and Preliminary Notices to Mariners (T&P NMs) and ENC Preliminary Notices to Mariners (EP NMs) on top of ENCs.

### 3.4 Passage planning

WENDIS Viewer routes provide a full overview of route waypoints, legs, speed and predicted times and is based on our AtoBviaC service.

The passage planning tool allows you to easily share routes between the vessel, shipping companies, charters or Vento Maritime, to ensure safer navigation.

A printable passage plan (route details, ENC update state, ADP certificate) is also available.

### 3.5 NAVAREA warnings

Embed NAVAREA warnings into voyage plans to see warnings on your routes and avoid any potential dangers, to save time, stay up to date and keep the vessel and its crew safe.

### 3.6 Environmental module

ECA and MARPOL zones are highlighted, so routes may be planned around them. Knowing where zones are in your schedule can make a difference in compliance, time and cost.

Routes can be planned to avoid changing fuel or to take the additional time and costs involved into consideration.



## 3.7 Load Lines

Overlay routes with Load Lines to stay compliant with Load Line regulations: the perfect partner when sailing long journeys.

Data from the International Convention on Load Lines 1966 and Protocol of 1988 (as amended in 2003) are summarised in this layer. The layer outlines Summer, Winter and Tropical Zones, Seasonal Areas and their Fresh Water equivalents.

## 3.8 Time Zones

Overlay routes with Time Zones for the perfect partner when sailing long journeys and sailing multiple routes.

Integrate ADMIRALTY chart 5006 with a digital version in Viewer to eliminate carrying the paper chart. The chart enables mariners to see where and when the time zones change on routes and the time zones for ports to help with reporting.

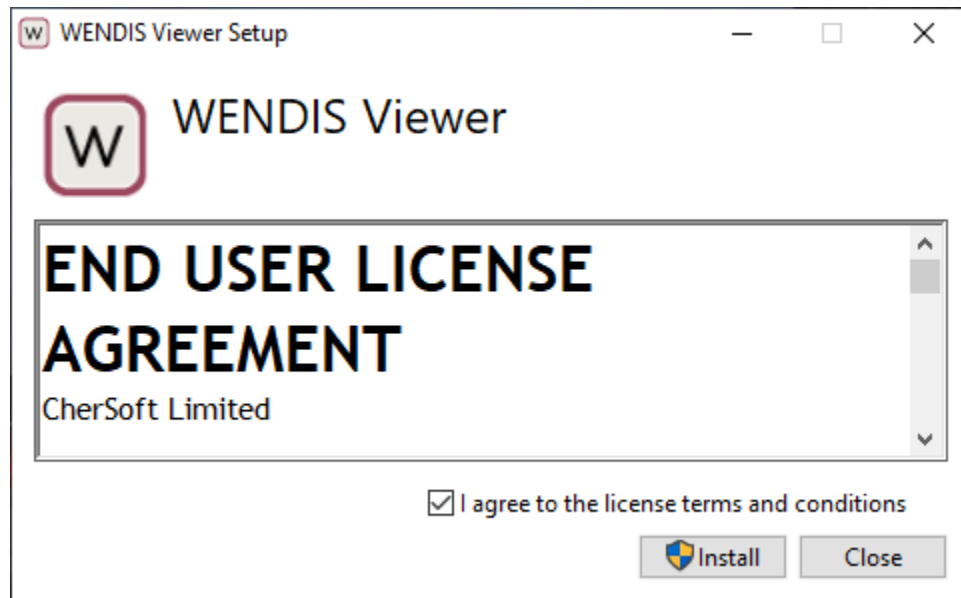
## 3.9 Auto-routing

Automatically generate routes using the integrated routing engine that has a database of thousands of ports worldwide.



## 4. Installation

1. Start the installation process by running WENDISViewerSetup.exe. You should receive a prompt as the screenshot below. Set a check in the terms and conditions, and click Install to start the installation. Please note that this requires admin privilege.



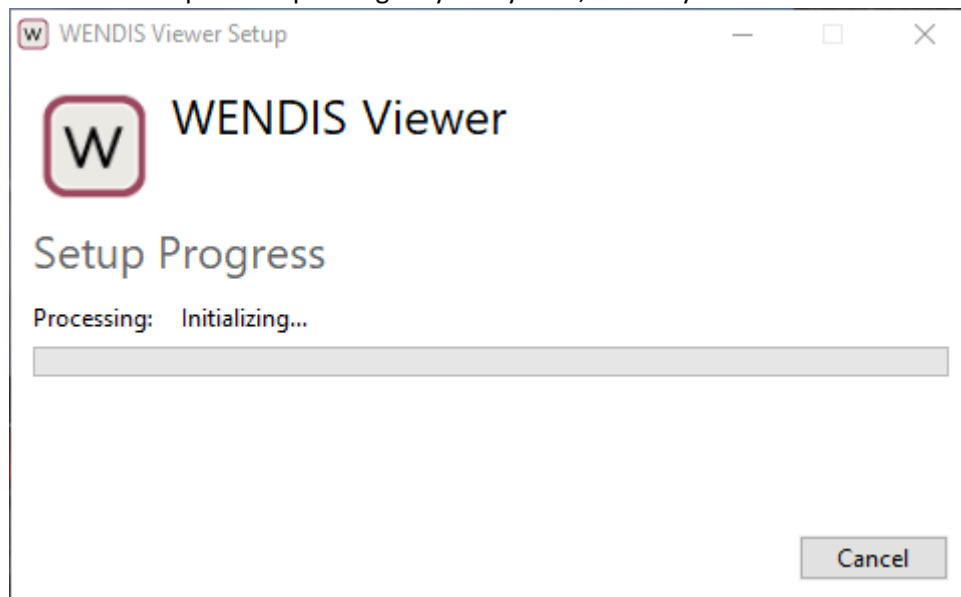




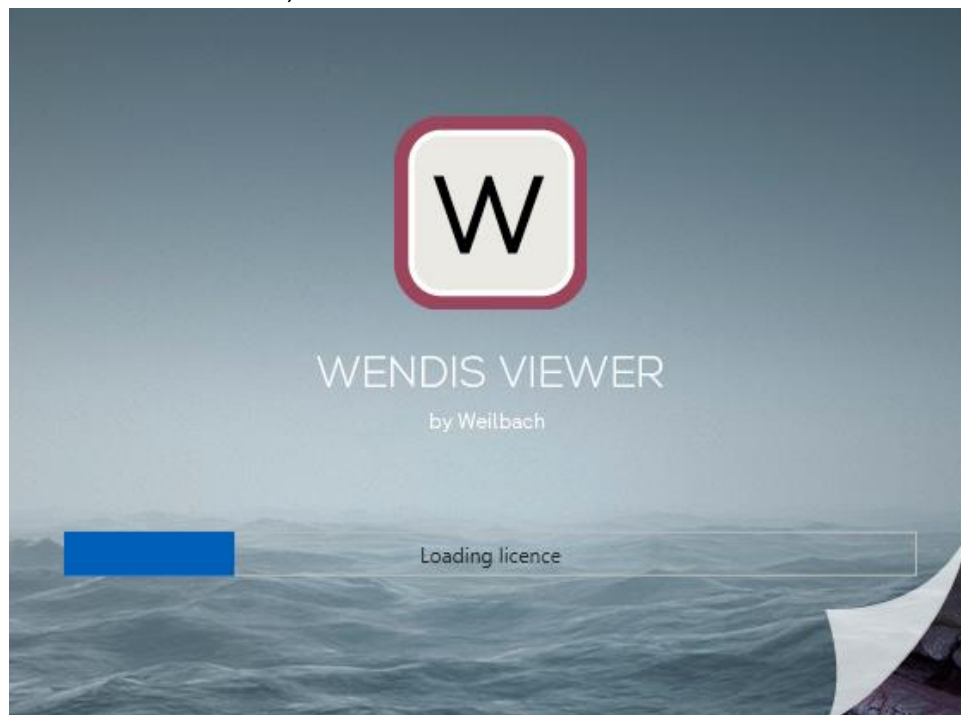
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CHARTS & BOOKS

2. Let the installation complete. Depending on your system, this may take a few minutes.



3. Once the installation is complete a WENDIS Viewer shortcut should have been generated on the desktop. To run WENDIS Viewer, double-click the icon.

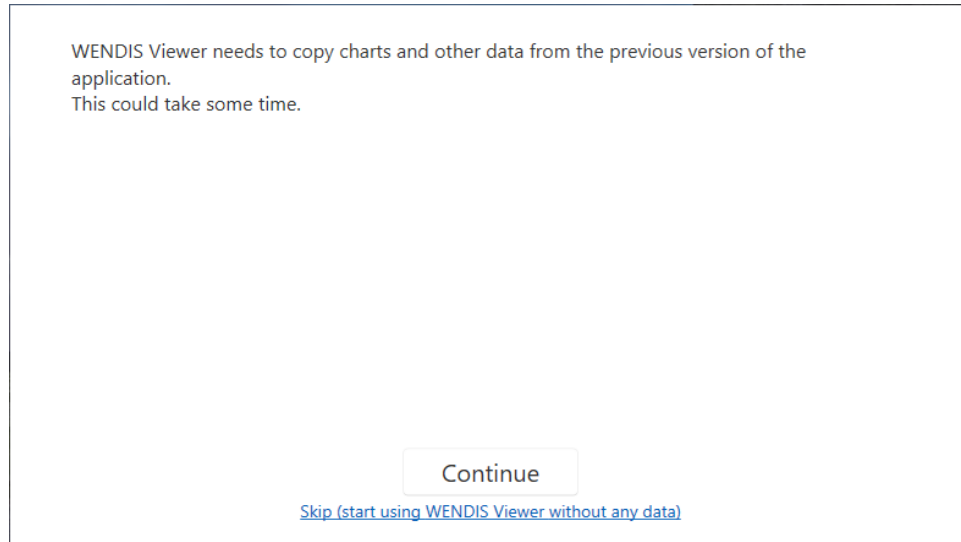




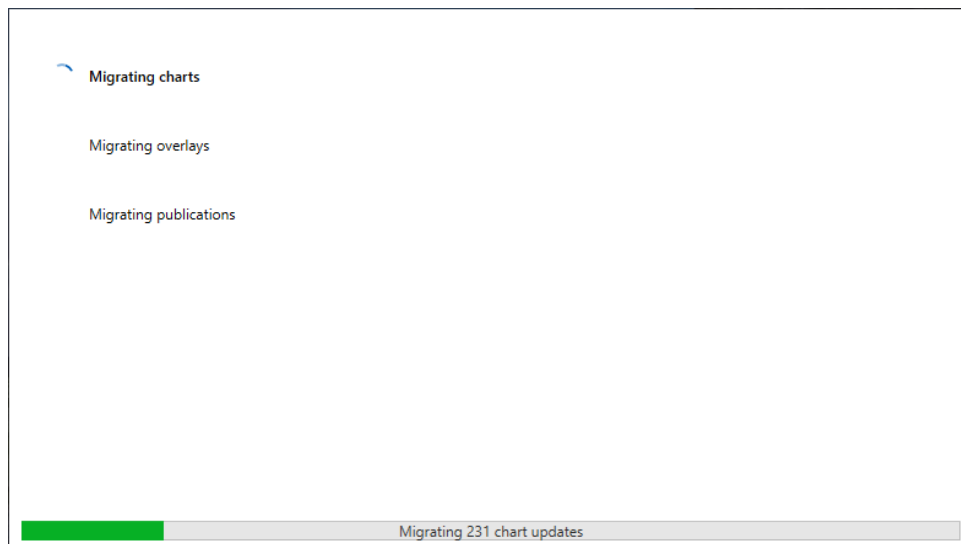
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4. The first time you open WENDIS Viewer 5, you will see a prompt as below. Press *Continue* to migrate your data from WENDIS Viewer 4.x, to WENDIS Viewer 5. If this is a clean installation of WENDIS Viewer 5, click *Skip*.



5. Depending on your system and the number charts/AENP currently downloaded the migration may take a few minutes. Please allow the migration to complete, and do not shutdown or restart the computer during the migration.

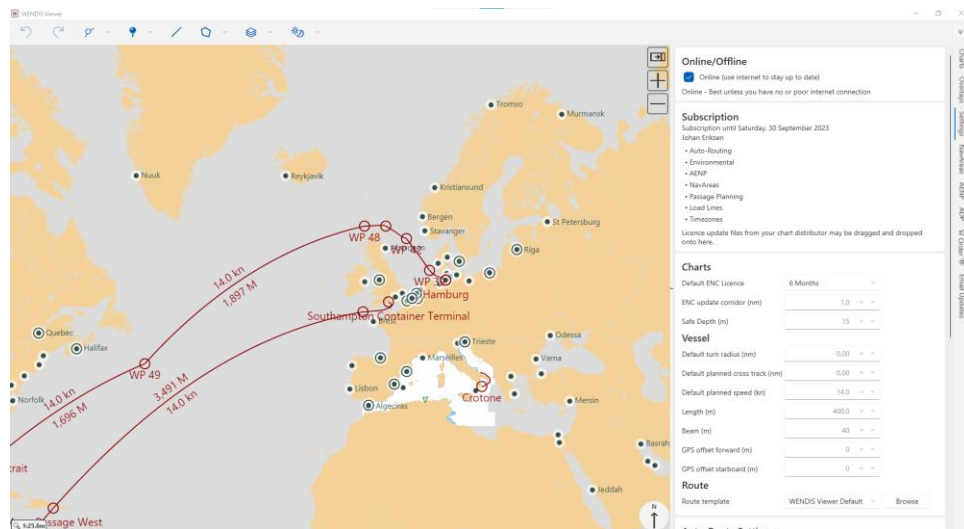




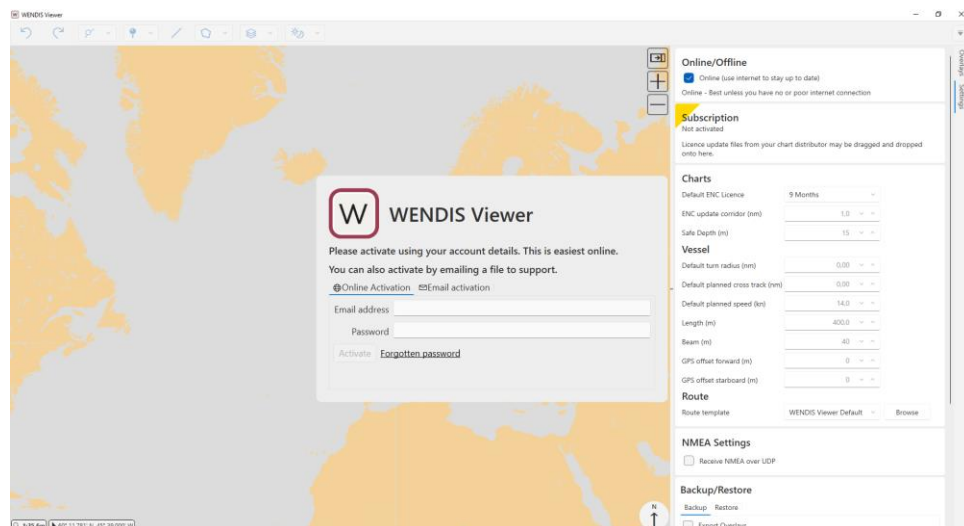
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- If your data was successfully migrated, you should be able to resume where you left off, with all your routes, charts and AENPs intact.



- If this is a clean install, you will be prompted with an activation window as shown below. Please reach out to [operations@weilbach.com](mailto:operations@weilbach.com), if you do not know your sign-in details.

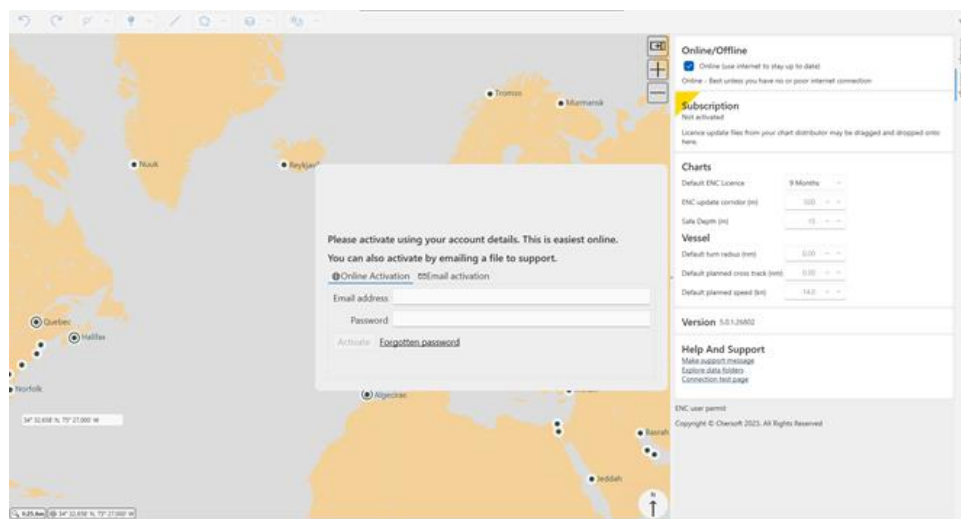




## 5. Activating WENDIS Viewer

### 5.1 Activating via Internet

1. If WENDIS Viewer is not yet activated, you'll be prompted to sign-in after opening the application.
2. Activating WENDIS Viewer online is usually easier. Input your email address and password and click activate. If you do not have this information. Please reach out to us at [operations@weilbach.com](mailto:operations@weilbach.com).



Please activate using your account details. This is easiest online.

You can also activate by emailing a file to support.

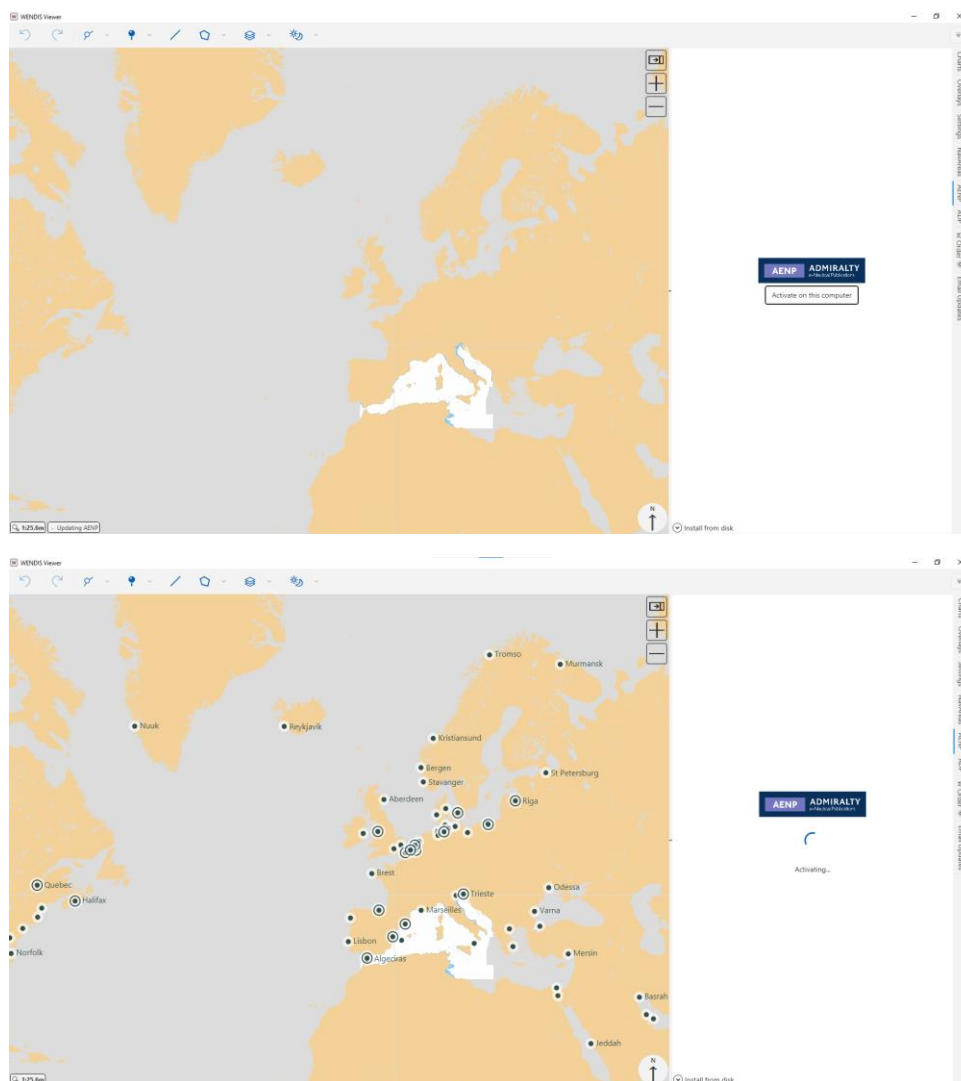
[Online Activation](#) [Email activation](#)

Email address

Password

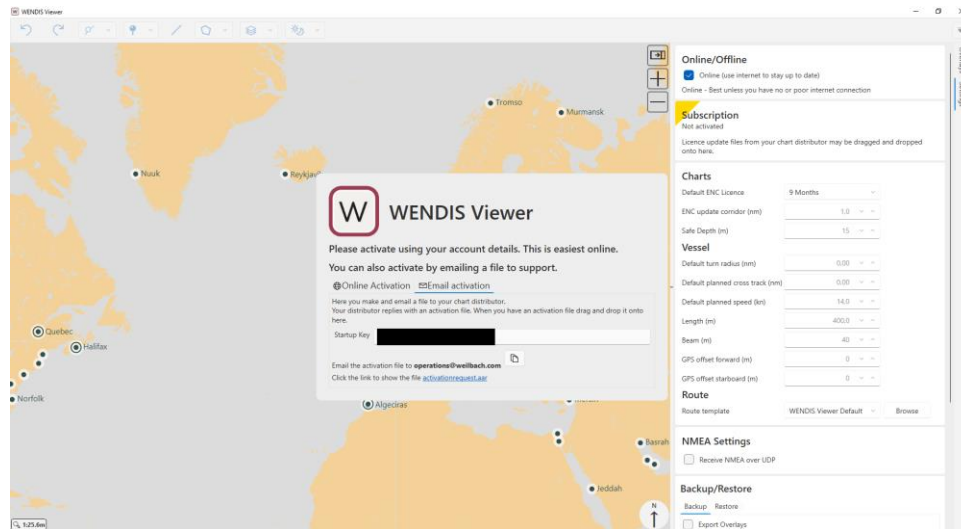
[Forgotten password](#)

3. After successfully activating WENDIS Viewer, you may also want to activate AENP, if your vessel uses this feature. To do so open the AENP pane. Click the activate button. It shouldn't take more than a few minutes to activate AENP.



## 5.2 Activating via Email

1. To activate via email you need your WENDIS Viewer startup key, which will be provided to you by your distributor and click *Save Activation Request*.



2. Click on the link to open the file location for the activationrequest.aar file.
3. Attach the file to an email and send it to [operations@weilbach.com](mailto:operations@weilbach.com).
4. Once we have received your activation, we will create an activation key file, which we will send to you via email. The format of the key is [Computername]\_ActivationKey.aak
5. Once you receive the file, open WENDIS Viewer and drag-and-drop the activation. WENDIS Viewer should activate within a few moments.



## 6. Setting up your vessel

Once WENDIS Viewer has been activated. You may want to start out by looking at the vessel settings, and configure them in accordance with the vessel needs.

### 6.1 Online/Offline

The online/offline setting determines whether or not the Viewer will update via the internet, or if update are completed via email. The default setting is Online.

### 6.2 Subscription

This area shows which services are available in WENDIS Viewer for the vessel, as well as the subscription end date.

### 6.3 Charts

#### 6.3.A Default ENC License

This determines the default duration of charts in your order. Please adjust the value according to your vessel needs.

#### 6.3.B ENC update corridor

This determines the width of the corridor when WENDIS Viewer suggest charts, a larger corridor leads to more suggestive charts, when using the *Available to order* from the route pane.

#### 6.3.C Safe Depth

Please set this value according to the ships characteristics.

### 6.4 Vessel

These settings influence the route time duration estimation, as well giving possible turn radius warnings on routes. Please set the values according to the vessel characteristics.

### 6.5 Route

If you are using WENDIS Viewer to create passage plans, you can either use the WENDIS Viewer default template, or create your own template file. For more information on how to create your own template, please see the link below:

<https://wbadeptstorage.blob.core.windows.net/docs/Route-Plan-Template-Editor.html#standard-template>

### 6.6 Auto-Route Settings

The Auto-Route setting determines which passageways are included or excluded when creating an Auto-route. If the Auto-Route provides an unexpected route, please check that the appropriate passageways for your vessel are open/closed.



The Anti-Piracy Routing may be either left checked or unchecked.

Please always manually check your voyage after generating an auto-route.

## 6.7 NMEA Settings

Allows for continuous position updates via GPS or AIS in WENDIS Viewer (additional setup and hardware required). For more information on updates via GPS, please go to the below link:

<https://downloads.weilbach.com/Operations/WENDIS%20Viewer/>

To see the latest available guide and downloads for NMEA Service. Kindly note that the guide is intended for use by technical staff such as the company IT-department.

If the position data is not functioning in WENDIS Viewer using the AIS pilot plug kindly reach out to us at [operations@weilbach.com](mailto:operations@weilbach.com).

## 6.8 Version

Shows the current version of WENDIS Viewer installed on your system.

## 6.9 Help and Support

Allows you to create supports .zips and test WENDIS Viewer internet connection. Please see the support section for specifics.



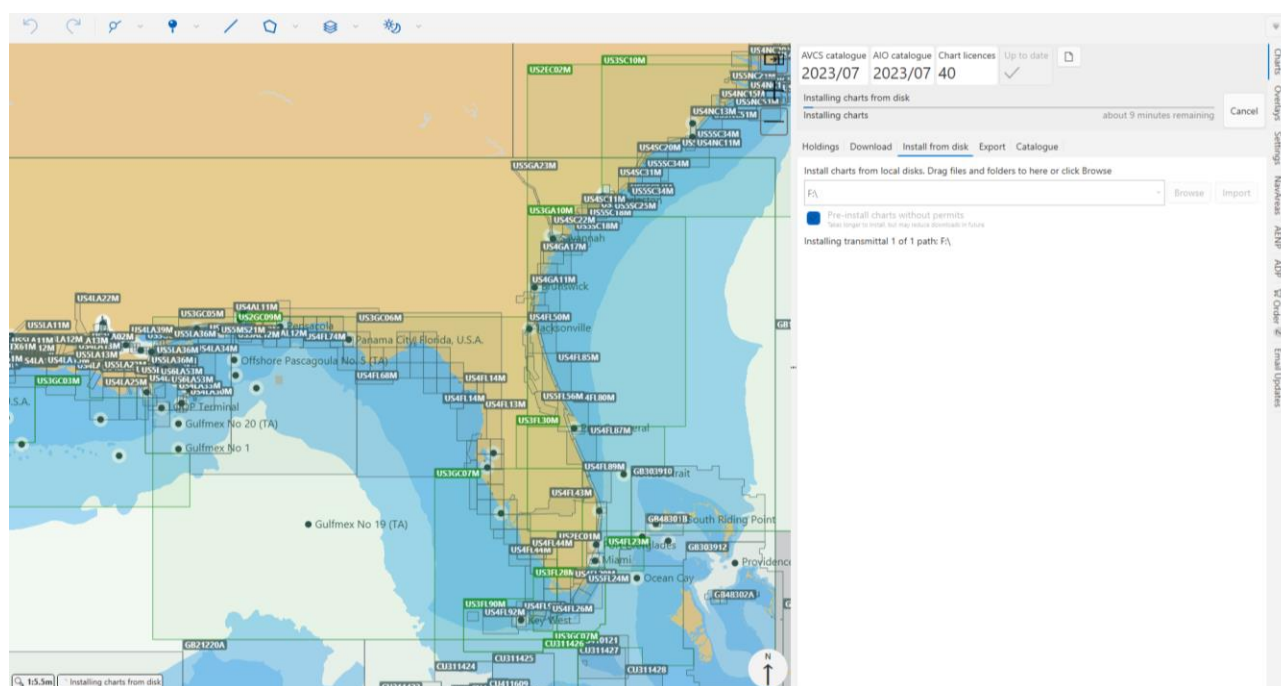


## 7. Charts

### 7.1 Preinstalling Charts

In some case it may be beneficial to pre-install the charts from both base DVDs, as less data would be required for future downloads. In the example below, base DVD2 is mounted on the f-drive, please note that based on your setup, this folder/drive might be different. Depending on your computer configuration, it may take a while to install the charts. It is recommend that you do not interrupt the chart installation, once it has begun.

You may choose to either Pre-install charts only with permits or to include charts, which you do not have a permit for.

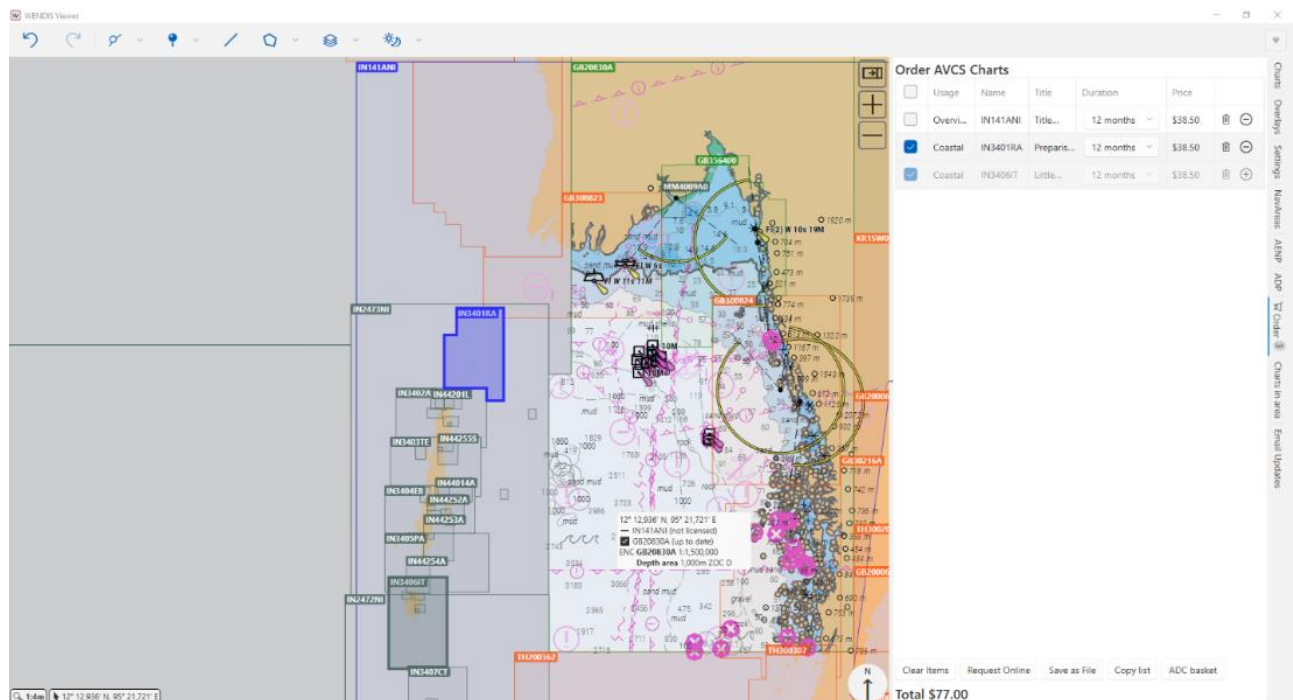




## 7.2 Appearance

Charts may appear in with different colors and outlines, please see below for list of colors and their significance. Please refer to the screenshot below for examples.

- Grey: The chart is unlicensed. Example: IN2473NI.
- Grey with highlight: The chart is a part of your current basket, but is not included in the order, and has been selected. Example: IN3406IT.
- Blue: The chart is part of your current basket and is included in order. Example: IN141ANI.
- Blue with highlight: The chart is part of your current basket and included in the order, and has been selected. Example: IN3401RA.
- Orange: Licensed, but not up-to-date. Example: GB300823.
- Green: Licensed and up-to-date. Example: GB356400.



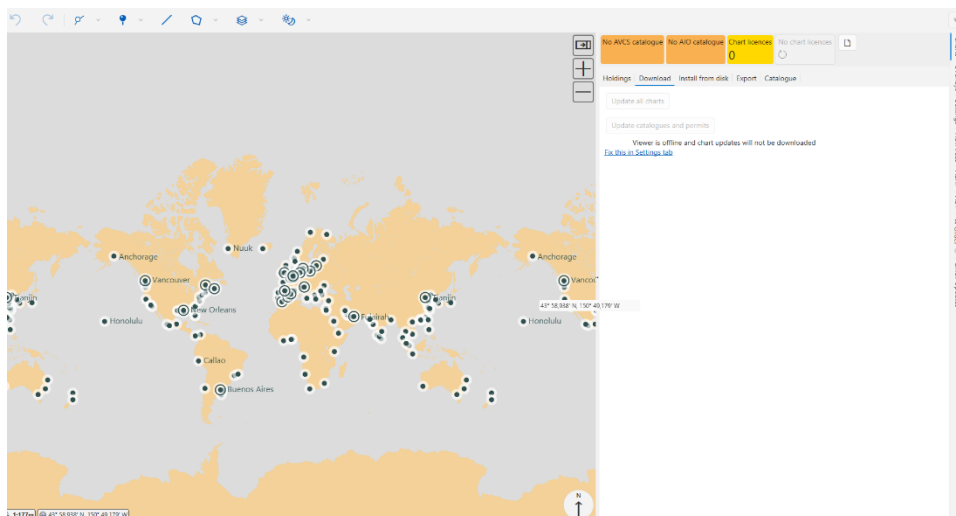
## 7.3 Updating charts via internet

By default WENDIS Viewer is set to update via the internet. If updating via the internet has been disabled, you will receive an alert on the *Charts* pane, and a link to *fix* it in Settings.

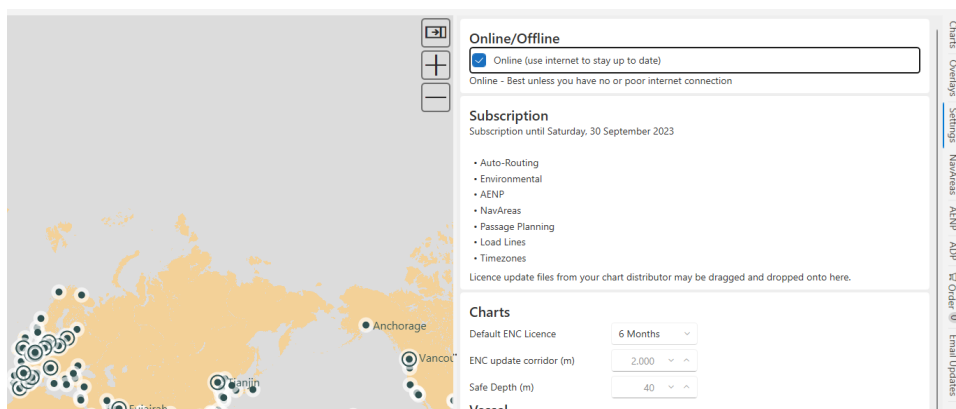


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Once the *Online* checkbox is checked, you are ready to download and update charts via the internet.



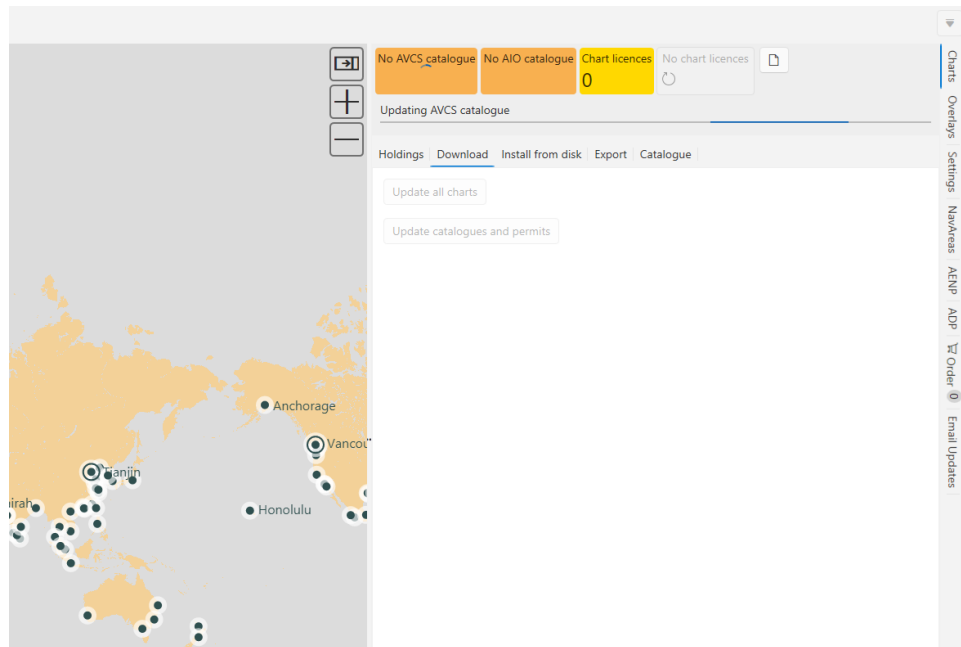
It is recommended that you start by clicking the *Update catalogues and permits*, to get the latest catalogues and permits first.

After Online has been checked in *Settings*, WENDIS Viewer will also check for new catalogue and permits every time you open the application.

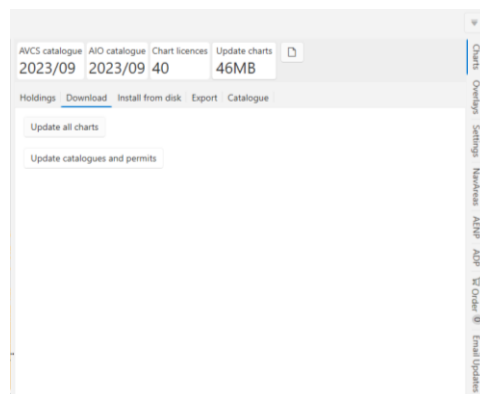


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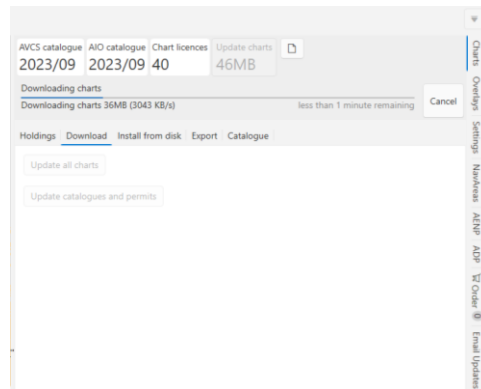
NAUTICAL INSTRUMENTS DATA  
CHARTS & BOOKS



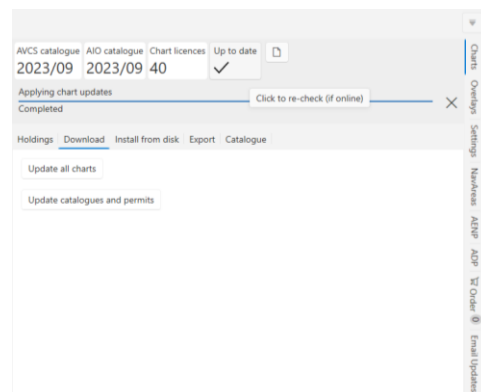
Once the update is complete, you'll notice the change of color in the *AVCS Catalogue*, *AIO Catalogue* and the *Charts Licences* boxes. A white background signifies that they are up-to-date. You may also notice that *Update Charts* will now show, the amount of data needed to do a complete update.



Once you click the *Update all charts* button, the download will initiate. The download time depends on your connection speed and chart download size.

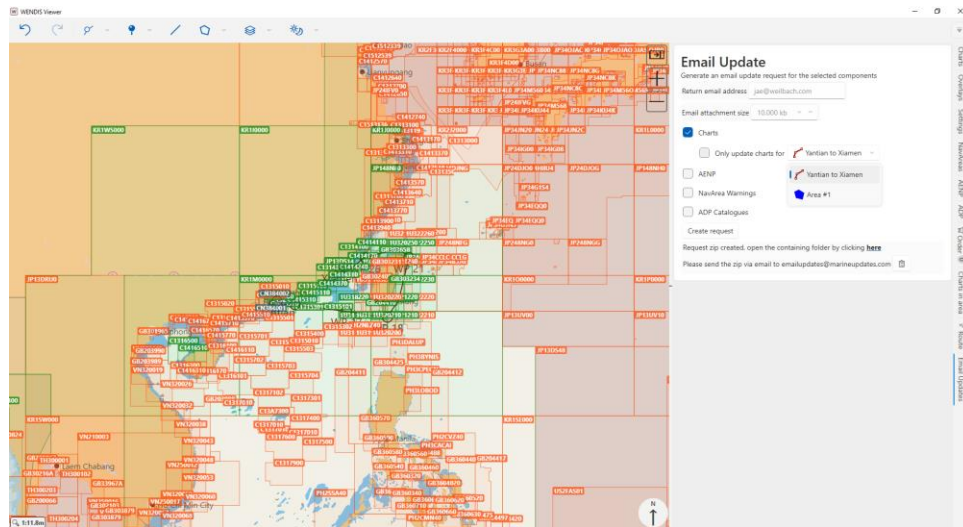


Once the download has been completed, you'll notice that the text *Up to date* and a checkmark will appear in the box. Should you require one, you may also create an ENC holding report, by clicking the document icon.



## 7.4 Updating charts via email

In WENDIS Viewer v5, email updates are created on-demand, when the vessel is ready to receive the updates. To create an email update request. Open the Email Updates sidebar. Enter the return email address. Check what you would like to update, and then click *Create request*. As seen on the screenshot below, you can either choose to request an update for all your charts, or can select to only request updates for a specific route or area.



Before creating the actual request, please remember to check that the return email address and email attachment size has been set correctly.

Once you click the *Create request* button, the default mail application and an Explorer window will open automatically with a zip-file called *EmailRequest.zip*. If the computer you are on does not have an active email, you may transfer the file to another computer via USB. Then simply attach the file to an email and send it to [emailupdates@marineupdates.com](mailto:emailupdates@marineupdates.com).

After sending the email *EmailRequest.zip* you should receive a response within the next few minutes. Please note that sender email and the return email address, do not have to be the same email address.

The zip-file you receive back as a reply, can be drag-and-dropped into the Viewer, and it will start the updating process.

In case the update size, exceeds the email attachment size set, you will receive one .zip file, and one or more .zXX file(s). Simply download all the files to same folder, the drag-and-drop the .zip file into the Viewer. The Viewer will auto-detect the other .zXX files and import them as well.

Please see chapter 14. Email Updates for additional information and examples.



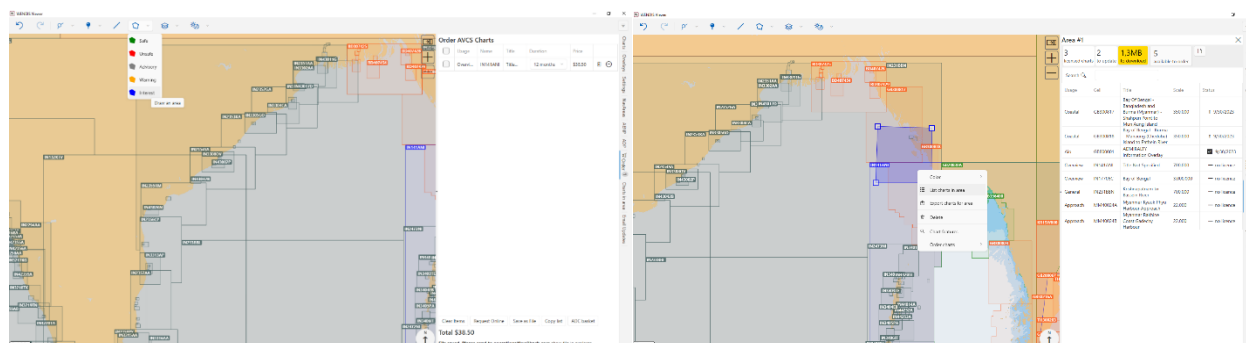
## 7.5 WENDIS Update for PAYS

If using PAYS, please see the PAYS user guide as to avoid excessive downloads.

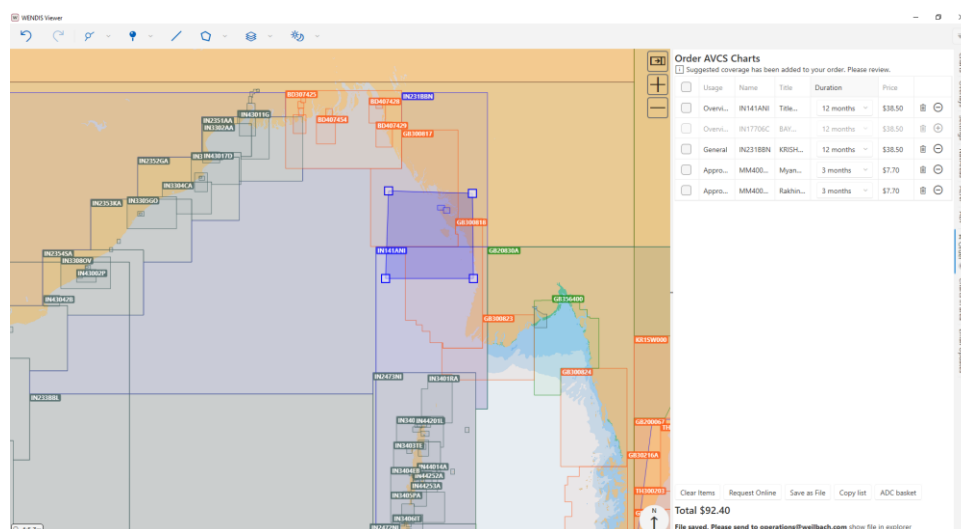
## 7.6 Creating an order

There are 3 different ways of creating orders for charts in WENDIS Viewer. The simplest way to order a single/few charts is to right-click it on the chart, then selecting *Order charts* and then select either a specific chart or adding all charts that cover that point to the basket.

The 2<sup>nd</sup> method is to create an order basket, is to create an area first, then right-click and select *List charts in area*. This brings up the details for the charts in that area. In this example, you may notice that some charts are already licensed, but not up-to-date. To go to the order basket, click *5 available to order*.



After you click the button, you will be brought to the order pane. From here you can request or edit your order.



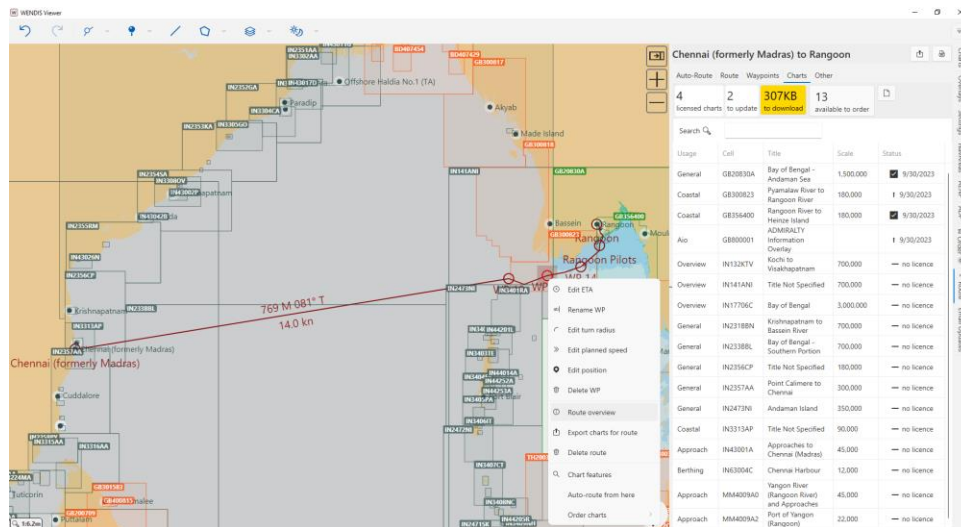




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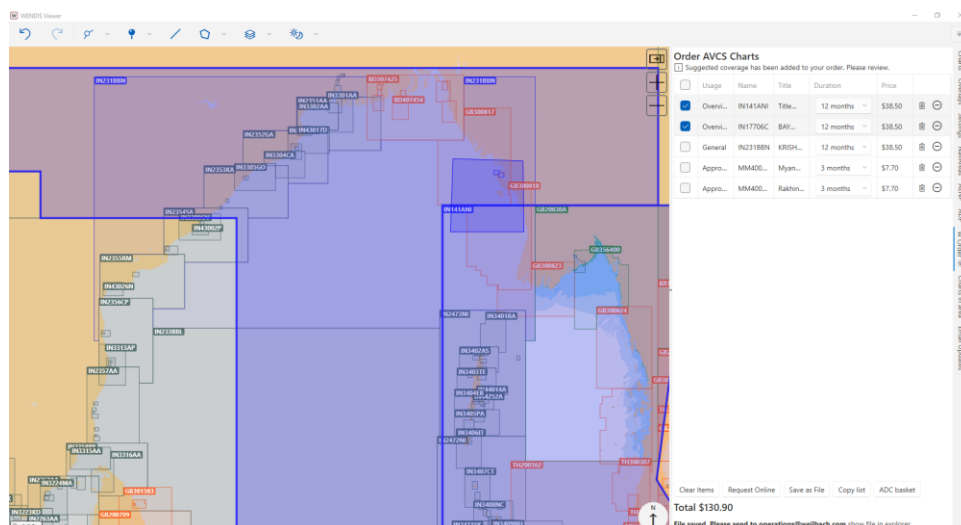
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The 3<sup>rd</sup> way of creating a basket is to use *Route overview*. You can do this by right-clicking the route either directly on the chart or in the *Overlays* pane, and selecting *Route Overview*, then select *Charts* at the top of the *Route* pane.



## 7.7 Editing orders

To edit an order, please start by selecting the charts that you are interested in removing. In this example the two *Overview* charts IN141ANI & IN17706C have been selected.



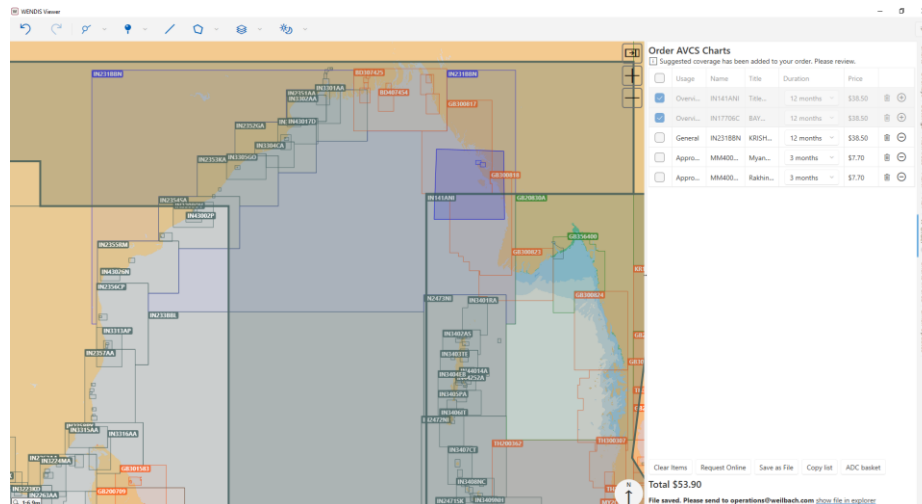




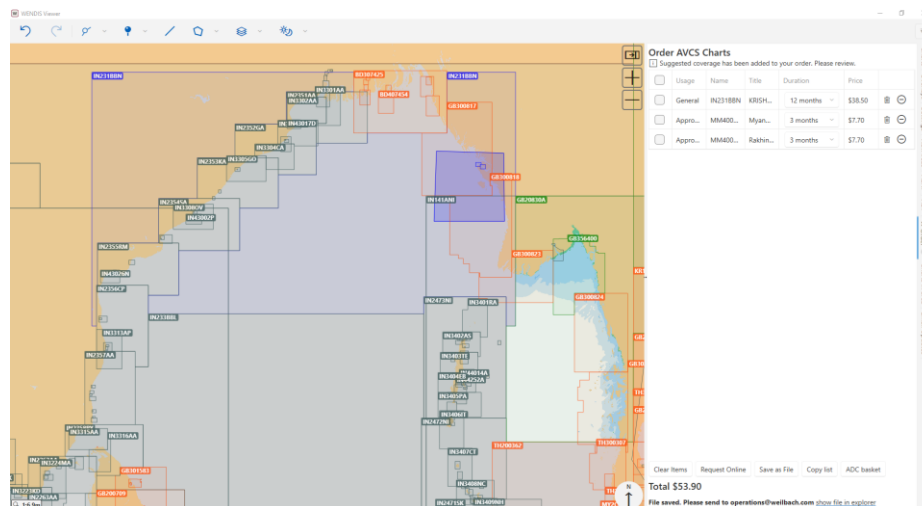
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After clicking the '-' button, the two charts have been dimmed and are now shown in grey color, on the chart, this indicates that they are no longer as part of the order. You may also have noticed the decrease in price, after removing the two charts from the order.



If you want to remove them entirely from the basket, select the *Trashcan* icon.



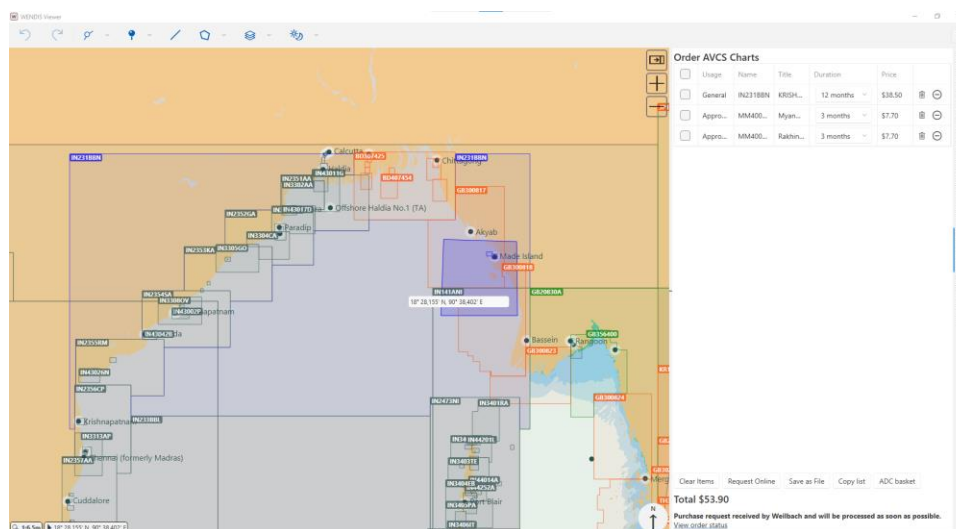
## 7.8 Placing an order via internet

Once you are satisfied with the content of the order. Select *Request Online* to send your order to Weilbach.

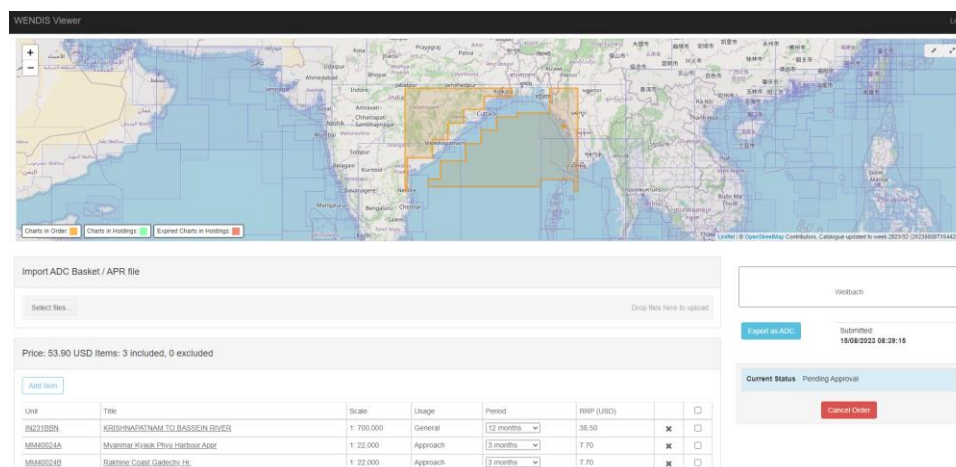


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Depending on the setup, you may be able to *View order status*. Clicking this link will open a webpage, showing the current status of the order. If the order has not yet been approved, the vessel will have the option to cancel an order. Click *Cancel Order* to cancel an order.



After cancelling an order, the status of the order will change from *Pending Approval* to *Cancelled*.



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WENDIS Viewer

Price: 53.90 USD Items: 3 included, 0 excluded

Item	Title	Scale	Usage	Period	RSP (USD)
IN218BN	KRISHNAPATNAM TO BASSIN RIVER	1:700,000	General	12 months	38.50
MM400LA	Myanmar Andam Port Harbour Area	1:22,000	Approach	3 months	7.70
MM400LB	Bahrein Coast Gachsbyr	1:22,000	Approach	3 months	7.70

Current Status: Cancelled

If the order has been approved, the current status will show *Success* in a green box. At that point, we suggest that you go to *Charts > Download*, and click *Update catalogues and permits* to receive your new permits.

## 7.9 Placing an order via email

Once you are satisfied with the content of the order. Select *Save as file* to create a Purchase request file.

WENDIS Viewer

Order AVCS Charts

Usage	Name	Title	Duration	Price
General	IN218BN	KRISHN...	12 months	\$38.50
Appro...	MM400L...	Myan...	3 months	\$7.70
Appro...	MM400L...	Bahra...	3 months	\$7.70

Total \$53.90

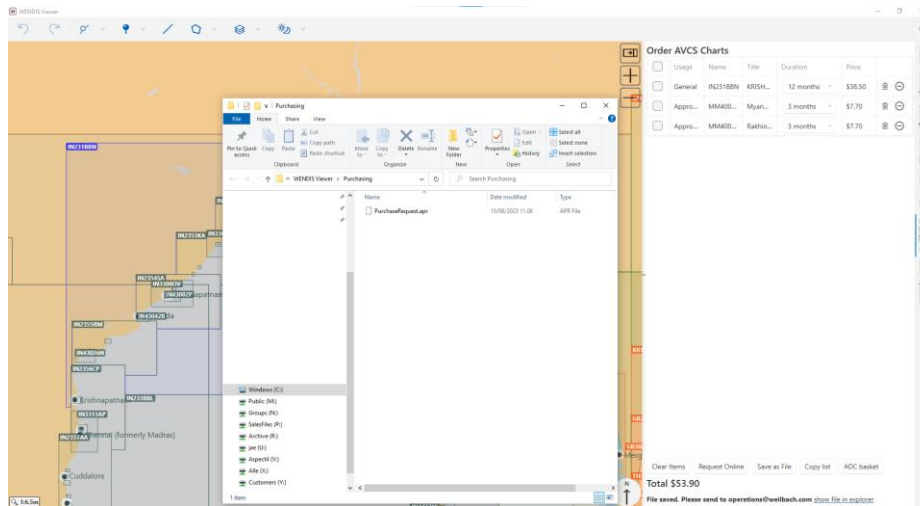
File saved. Please send to operations@weilbach.com [show file in explorer](#)

Click *show file in explorer* to open an *Explorer* window containing the file. You can either drag the copy the file to USB or attach the file to an email, if the computer has email capabilities.



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CHARTS & BOOKS



Please note that clicking the *Save as file* button will overwrite a previous purchase request file.

Once your chart has issued the permits, WENDIS Viewer is ready to be updated either via internet or via email.

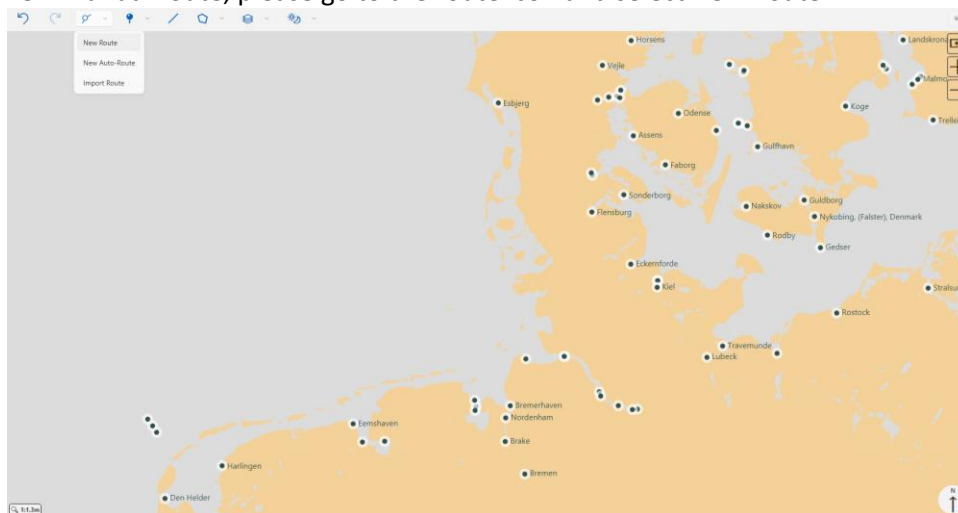
It is recommended that you open the *Order* pane and click *Clear items*, after receiving the permits.



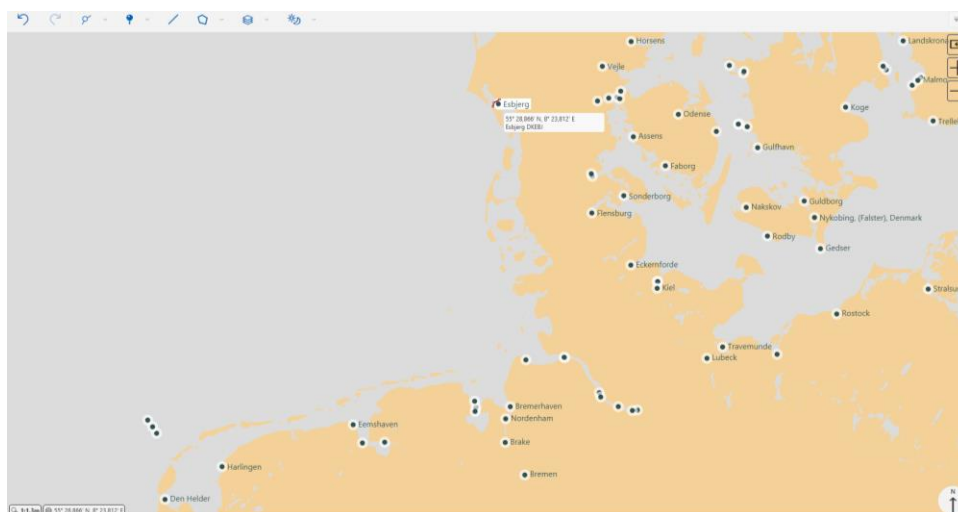
## 8. Routes & Areas

### 8.1 Manual Routes

To create a new manual route, please go to the route icon and select *New Route*.



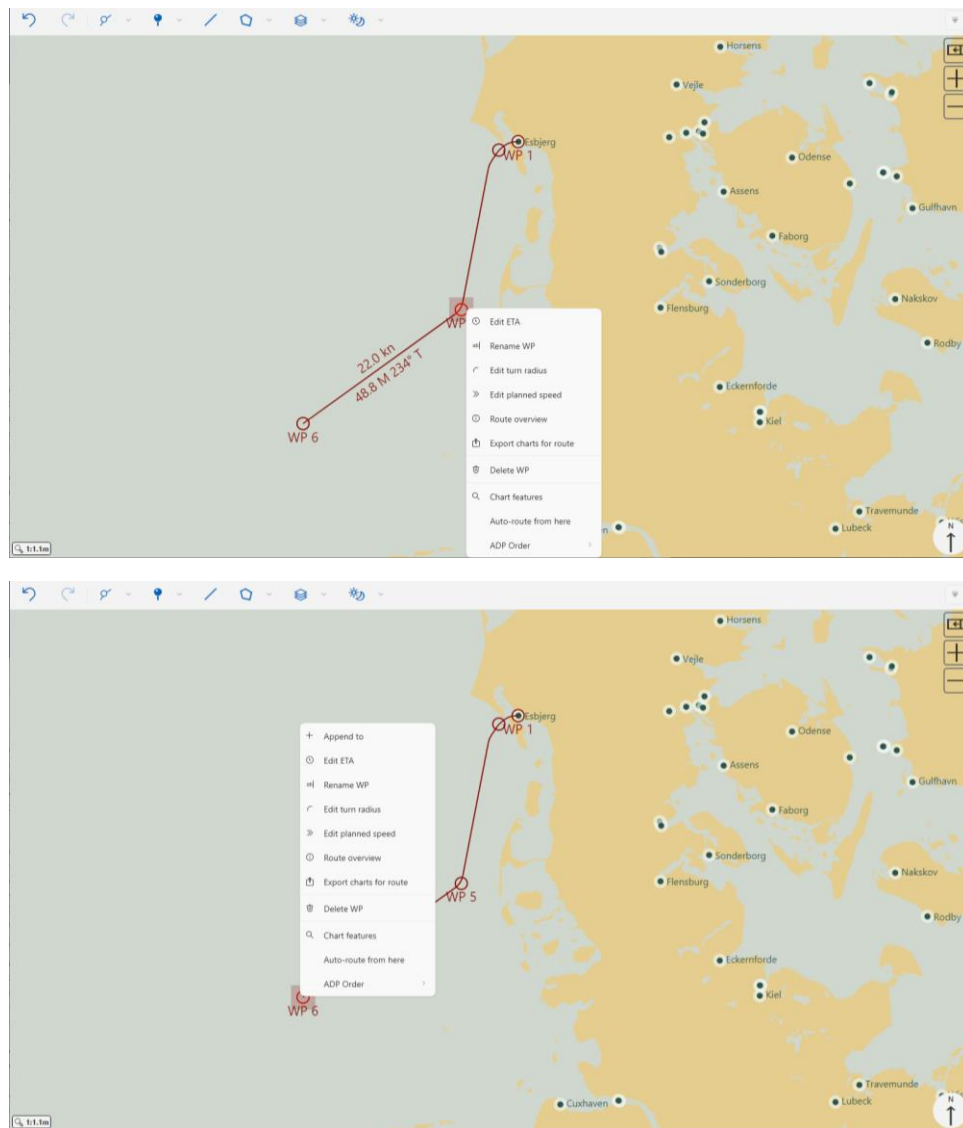
You'll notice that the cursor icon changes to *Route mode*.



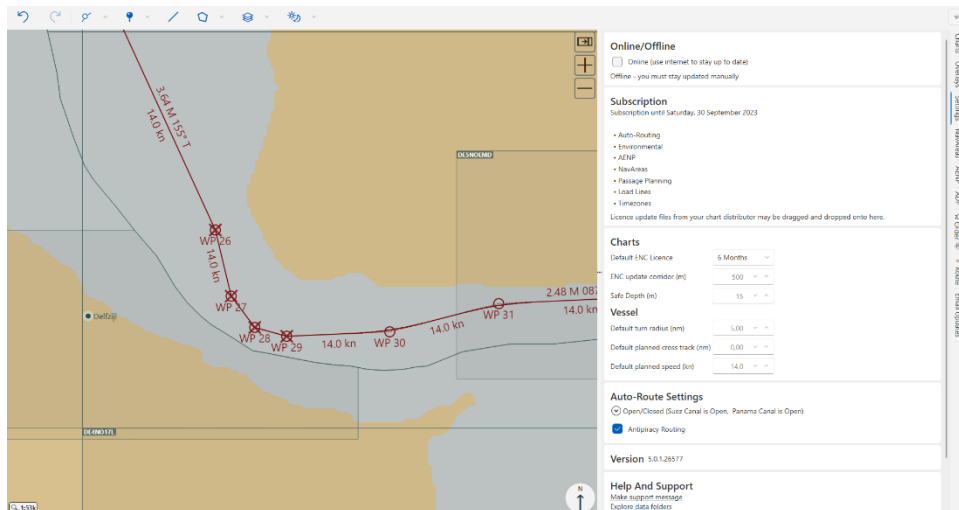
Simply click a location on the chart to create the waypoints. You may zoom in/out by using the mouse scroll wheel. While in route mode and after creating the first waypoint, you will need to place the mouse cursor at the edge of the window to move around on the map. You can exit route mode by left-clicking. Once the waypoints for your route have been created, you can right-click it and menu of options will appear. You'll noticed the last waypoint on a route also includes the *Append to* option, should you wish



extend the route. You can drag the individual waypoints around the map by selecting them and holding down the left mouse button.

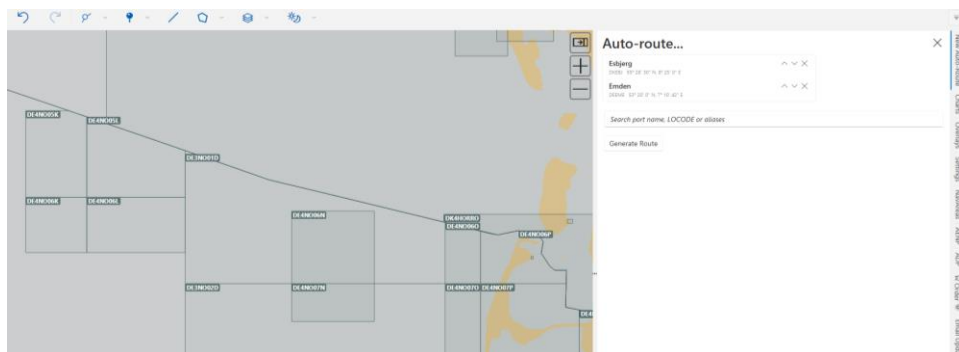


You may noticed some 'Red crosses' on some on the waypoints, after creating your route. These icons are dependent of the vessel characteristics, specifically the default turn radius, which is located in *Settings*. In the below example, you could edit in the default turn radius in *Settings* or alternatively right-click the individual waypoint and select *Edit turn radius* to adjust. For a more accurate route timing schedule, you may either adjust the default planned speed in *Settings* or at the individual waypoint, by right-click the waypoint.



## 8.2 Using Auto-route

Instead of creating manual routes you may also use the auto-route function. From the *Route* icon, select *New auto-route*. A sidebar will appear, then simply enter the ports on your route and select generate.



After generating the route, you may be presented with the warning below. Please remember to review your route.

This route was originally automatically generated from AtoBviaC Ltd (but may since have been altered). Information dated 03/03/2022. It must be reviewed or modified by a qualified person before being used for navigation.

The route may show ECA zones as well as the expected voyage duration.





### Esbjerg to Emden

Auto-Route **Route** Waypoints Charts Other

183 M (9 hours 7 minutes)

⬆ ECA zones 183 M

North Sea area 183 M

In the *Waypoints* pane, information about individual waypoints can be found.

### Esbjerg to Emden

Auto-Route Route **Waypoints** Charts Other

☒ Move chart with selection 

Zone Filter

Inside Load Line: North Atlantic Winter Seasonal Zone II  
Inside Time Zone: UTC+01:00  
Inside Environmental: North Sea area  
Inside Environmental: North West European waters  
Inside Territorial Waters: Danish 12 NM  
Inside AENP Publication: e-NP55 North Sea (East) Pilot  
Inside AENP Chapter: The Elbe to Horns Rev

16/02/2023 00:00

○ Esbjerg

5.0 kn 160 m, 242° T

00:01

○ WP 2

5.0 kn 0.75 M, 307° T

00:10

○ WP 3

5.0 kn 0.70 M, 287° T

00:18

○ WP 4

5.0 kn 0.41 M, 255° T

00:23

○ WP 5

5.0 kn 2.84 M, 229° T

00:57

○ WP 6

20.0 kn 0.81 M, 247° T

The next pane is the *Charts* pane. This window should give you an overview of the charts needed for the route. Please note that the number of available charts to order, is dependent on the ENC update corridor. Remember to set a corridor size that suits vessel needs in *Settings*.

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Firskovvej 36  
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operations@weilbach.com

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**Esbjerg to Emden**

Auto-Route | Route | Waypoints | **Charts** | Other

1 licensed charts | ☒ up to date | 25 available to order

Full Text Search

Usage	Cell	Title	Scale	Status
Overview	DE1NO000	North Sea - German part	1,500,000	— no licence
Overview	DK1NORSO	North Sea - Skagerrak	1,500,000	— no licence
Overview	NL1NZ100	North Sea	1,500,000	— no licence

Clicking the *Available to order* button, brings you to the *Order* menu. From here you can add/remove charts from your basket and your order. Please remember to check you order, before requesting.

## Order AVCS Charts

☐ Suggested coverage has been added to your order. Please review.


<input type="checkbox"/>	Usage	Name	Title	Duration	Price		
<input type="checkbox"/>	Overview	DE1NO000	North Sea - German part	3 months	6.60 USD	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	General	DE2NO000	German Bight	3 months	6.60 USD	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Coastal	DE3NO01D	Waters OWP Butendiek to Sylt	3 months	6.60 USD	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Coastal	DE3NO02C	Waters West of Helgoland	3 months	6.60 USD	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Coastal	DE3NO02D	Nordfriesische and Helgolaender	3 months	6.60 USD	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Coastal	DE3NO03C	Borkumriff to Norderney Emden	3 months	6.60 USD	<input type="checkbox"/>	<input type="checkbox"/>

1. 'Select all'. Checked charts will have a blue outline, if viewing the AVCS catalogue layer.
2. Dimmed item. This chart not a part of the order, but it is in your basket and should be reviewed & added, in case it is needed for a voyage.
3. Remove chart from basket entirely.
4. Add a dimmed chart from your basket to your order.
5. Remove a chart from your order. The chart will still remain in the basket.



If you don't need any of the chart, click *Clear items*. Otherwise, and once you have reviewed the charts, you can either request online or save as file. The file can be transmitted to your distributor via email. For more information on orders, please see the charts subsection of ordering via internet or email.

In the *Other* pane, e-NPs for the route is shown. Clicking the '+' sign adds them your basket. If you expect that you will need an e-NP in the nearby future, it may be advantages to pre-download it, while having a stable internet connection. Once the item has been added to basket, the icon changes to a shopping cart icon.


**Esbjerg to Emden** 

Auto-Route | Route | Waypoints | Charts | Other



Admiralty e-NPs for route


☐ Show only licensed publications

Full Text Search

Number	Publication	Licence	Installed
e-NP55	North Sea (East) Pilot	+ 40.90 GBP - 12 Months	 9,8MB

e-NP55North Sea (East) Pilot



 Installed

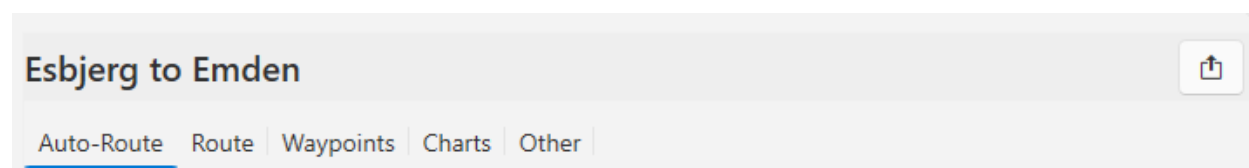
e-NPs can ordered in same manner as AVCS directly from the route.



## 8.3 Importing and exporting routes

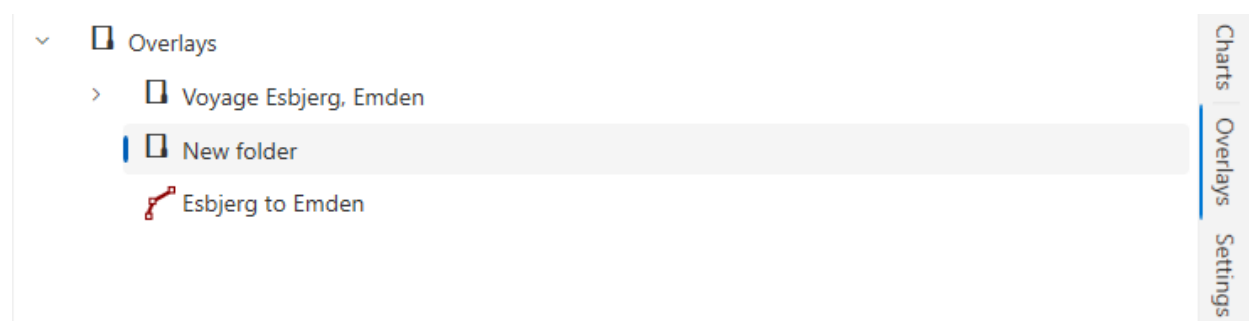
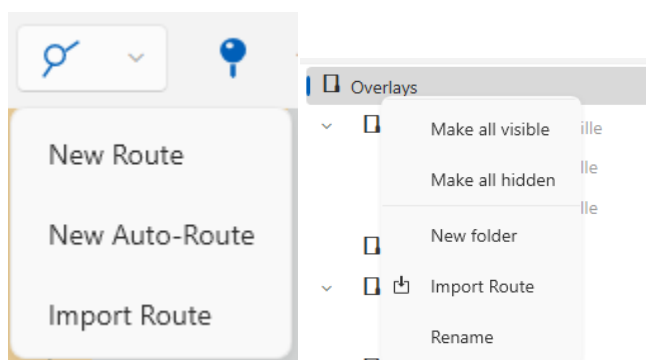
### 8.3.A Exporting routes

To export a route created in WENDIS Viewer, click the *Share* button. An *Explorer* window will appear, please select the appropriate place to save your route. The default format when saving routes is .rtz, but more options are available, should they be required.



### 8.3.B Importing routes

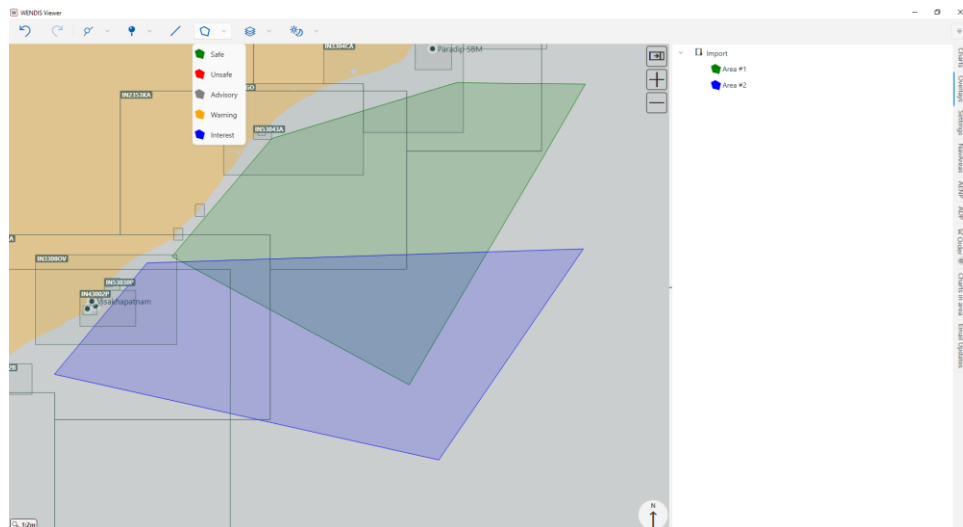
To import a route, click the *Route* icon, then select *Import route*. The *Overlays* window from the sidebar will automatically open. You may notice that unlike an auto-route, imported routes are not placed in a folder automatically. Should you need folders to keep track of your route, please right-click the *Overlays* folder and select *New folder*, then drag your route inside the folder.





## 8.4 Areas

To create an area, click the *Area* button in the top bar. Then select the type of area you want to create. Right-click to create a point, left-click to remove the latest point. Double-click to create the final point.





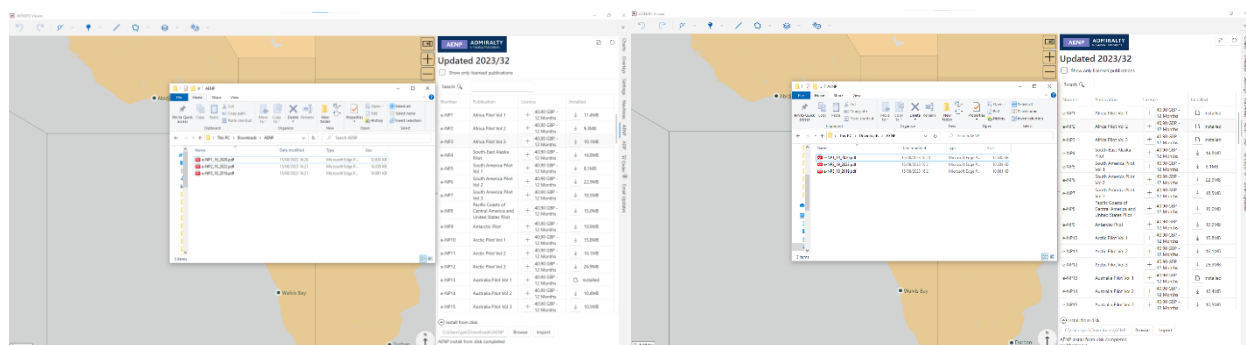
## 9. Layers



## 10. AENP

To view your AENP, go to the AENP pane, and double-click either the AENP number or the name of the AENP. The AENP should open shortly after.

As AENPs can be a heavy download, it may be advantages to import either all from disk, or just import the ones that you already have a permit for. To begin download the ANEPs to a local drive/folder, such as your Desktop. Then click *Install from disk*, then click browse and select the folder containing the AENPs, the click import.



To order an AENP, click the '+'-sign in the License column. Then click the shopping cart icon, to go to the *Order* pane. Then you can either request the AENP online, or create a purchase request file and send it to your AENP distributor.

## Updated 2023/32

☐ Show only licensed publications

Number	Publication	Licence	Installed
e-NP1	Africa Pilot Vol 1	<input type="checkbox"/> <input type="checkbox"/>	<input checked="" type="checkbox"/> Installed
e-NP2	Africa Pilot Vol 2	<input type="checkbox"/> 40.90 GBP - 12 Months	<input checked="" type="checkbox"/> Installed
e-NP3	Africa Pilot Vol 3	<input type="checkbox"/> 40.90 GBP - 12 Months	<input checked="" type="checkbox"/> Installed
e-NP4	South-East Alaska Pilot	<input type="checkbox"/> 40.90 GBP - 12 Months	<input type="checkbox"/> 14.8MB
e-NP5	South America Pilot Vol 1	<input type="checkbox"/> 40.90 GBP - 12 Months	<input type="checkbox"/> 8.1MB
e-NP6	South America Pilot Vol 2	<input type="checkbox"/> 40.90 GBP - 12 Months	<input type="checkbox"/> 22.9MB

### Order Admiralty e-Nautical Publications

Number	Publication	Duration	Price	
e-NP1	e-NP1 Africa Pilot Vol 1	12 months	£40.90	<input type="checkbox"/>

**Total £40.90**



## 11. ADP

For ordering ADP areas, you may want to start by selecting the appropriate layer. Then open the ADP sidebar. From here you can add the areas you need. Afterwards go to the *Order* sidebar and review or request your order. The ADP pane contains your ADP startup key, as well as the current activation keys. To assist when ordering ADPs, you can set the layer to either *List of Lights*, *Radio Signals* or *TotalTide*.

The screenshot shows the Weilbach software interface. On the left is a map of the North Atlantic region, with various cities and locations marked. A sidebar on the right contains the following sections:

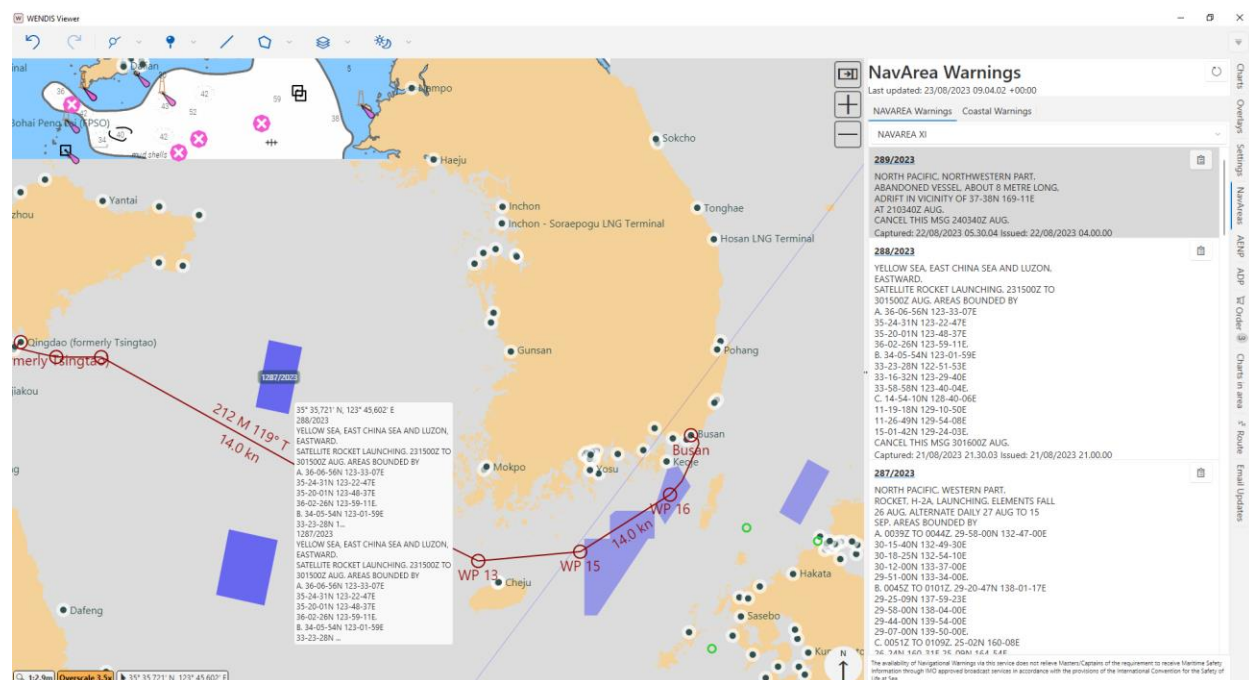
- ADP Licences**
  - Catalogue Updated 2023/07
  - ADP Licence Information
    - Permits Last Updated: 2/15/2023 3:38:13 PM
    - Startup Key: [empty]
    - Machine Name: [empty]
    - Type: [empty]
    - Activation Key: [empty]
    - BACKUP: [empty]
  - Full Text Search: [empty]
  - Product: [empty]
  - Area Name: [empty]
  - Empty: [empty]
- ADP Areas**

Product	Area Name	Empty
ADLL	ADLL Area 1/2	
ADRS	ADRS area 1/2	
ADLL	ADLL Area 3	9/30/2023
ADLL	ADLL Area 4	9/30/2023
ADLL	ADLL Area 5	9/30/2023
ADLL	ADLL Area 6	9/30/2023
ADLL	ADLL Area 7	9/30/2023
ADLL	ADLL Area 8	9/30/2023
ADLL	ADLL Area 9	9/30/2023
ADLL	ADLL Area 10	9/30/2023
ADRS	ADRS1343 Area 1	9/30/2023
ADRS	ADRS1345 Area 2	9/30/2023



## 12. NavArea

If your subscription contains NavArea warnings, it will become available both as a layer (mouse-over areas to view information), and available in the sidebar. Double-clicking individual warnings should center the chart on that particular warning. To update NavArea warning, simply click the *refresh* icon on the top right on the sidebar.

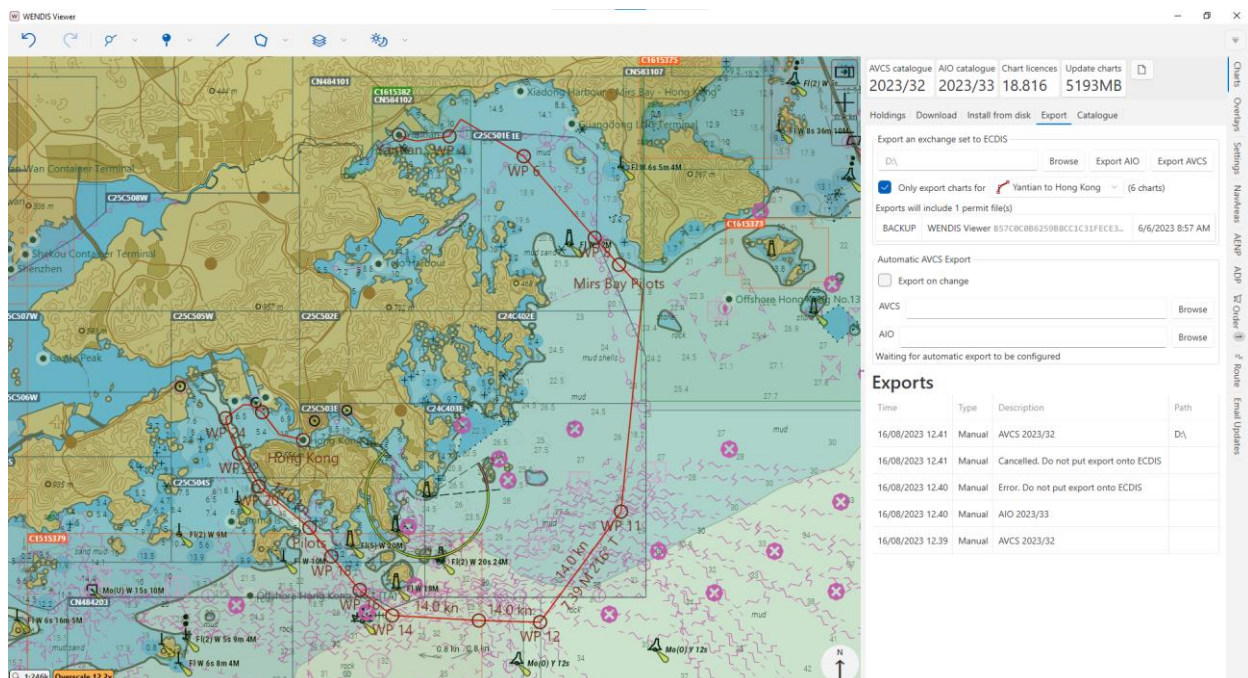




## 13. Exporting Exchange Sets

After opening the Charts sidebar, please make sure that you charts are up to date before exporting. Go to the *Export* pane. Browse to location where you want the exchange set to be located. Click export AVCS and wait for it to complete. After the exchange set has been created, please remember to review the Exports log, as it may contain warnings or error messages.

If you are using Admiralty Interface Overlay (AIO), you can export it from here as well.



### Check list:

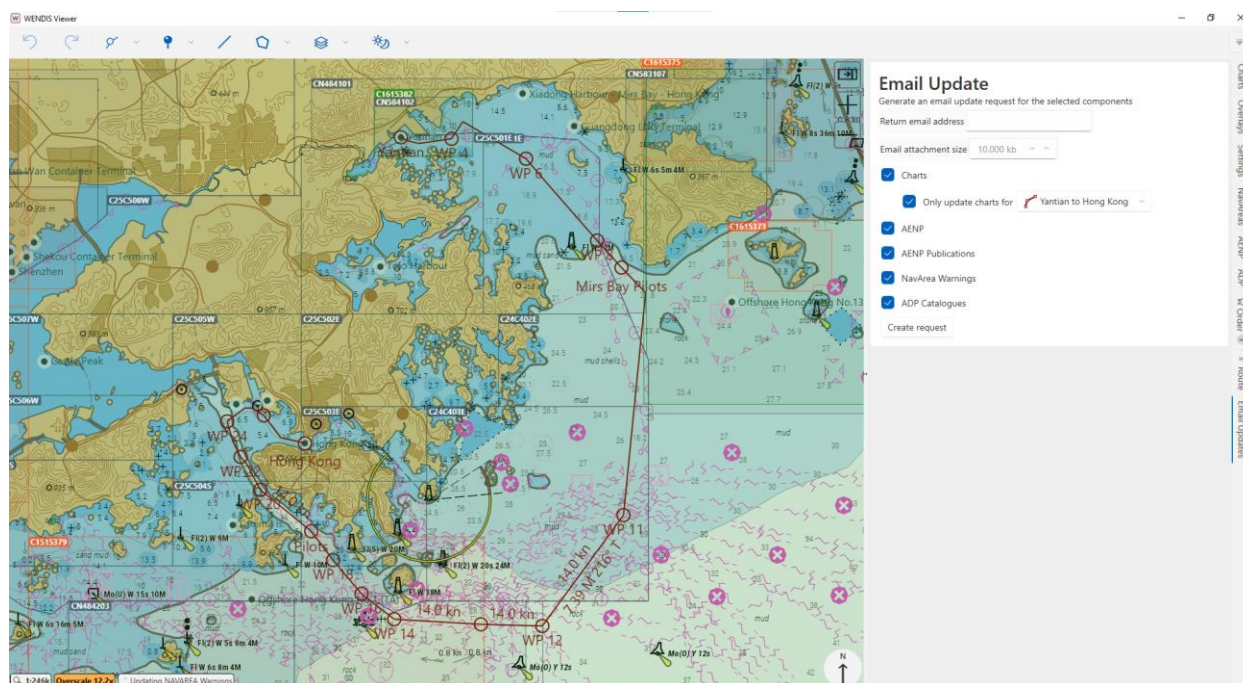
1. Make sure that your charts/AIO are up-to-date.
2. Check that the location for the exchange set is available (if exporting directly to USB, make sure it has been inserted into the PC)
3. If exporting charts only for a specific route or area, make sure that it is checked and that the correct route or area has been selected.
4. When the export of AIO or AVCS has completed, check the export log for errors or warnings.



## 14. Email updating

If WENDIS Viewer is in offline mode, you will still be able to update WENDIS Viewer via email. To do this start by opening the *Email Updates* in the sidebar.

Before creating the email update request, please remember to check that the return email address and email attachment size has been set correctly. A smaller email attachment size may increase the number of emails received. If you enable charts for updating, and you've made a route or area, you'll be given the option to only request charts for a specific route or area.



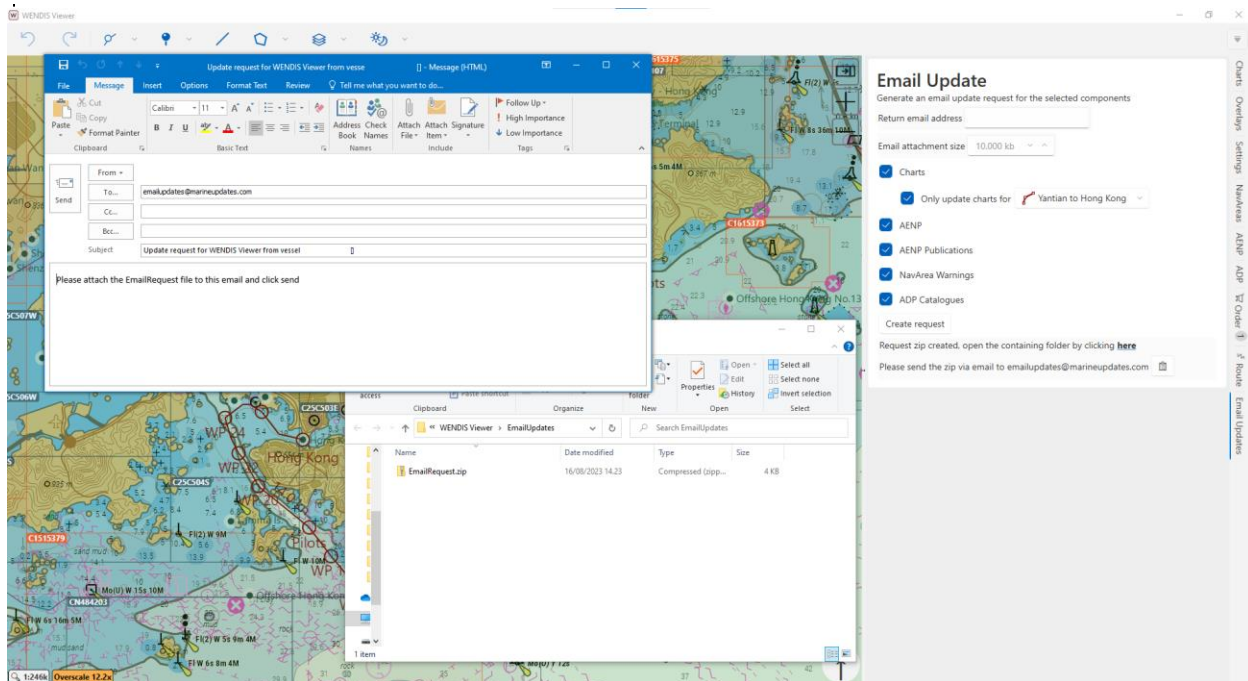
To start the update process, select the components that you would like to update, then click *Create request*.

Once you click the *Create request* button, the default mail application and an Explorer window will open automatically with a zip-file called 'EmailRequest.zip'. If the computer you are on does not have an active email, you may transfer the file to another computer via USB. Then simply attach the file to an email and send it to [emailupdates@marineupdates.com](mailto:emailupdates@marineupdates.com).



# Weilbach®

NAUTICAL INSTRUMENTS DATA  
CHARTS & BOOKS



After sending the email EmailRequest.zip you should receive a response within the next few minutes. Please note that sender email and the return email address does not have to be the same email address.

The zip-file you receive back as a reply, can be drag-and-dropped into the Viewer, and it will start updating process.

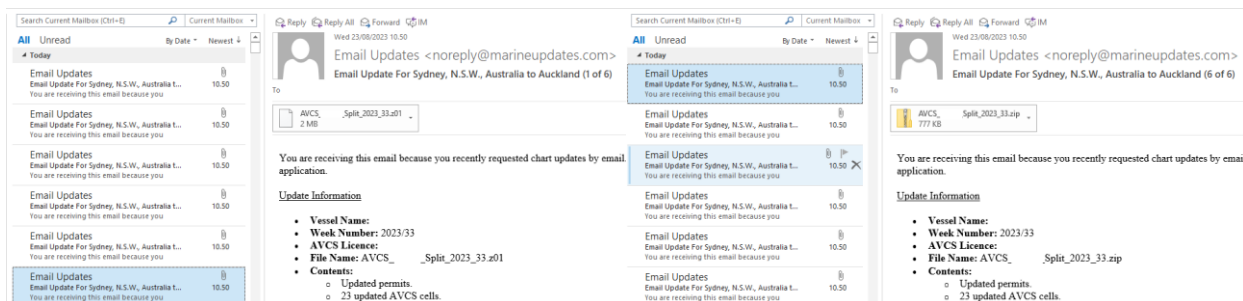
In case the update size, exceeds the email attachment size, you will receive one .zip file, and one or more .zXX file(s). Simply download all the files to same folder, the drag-and-drop the .zip file into the Viewer. The Viewer will auto-detect the other .zXX files and import them as well.



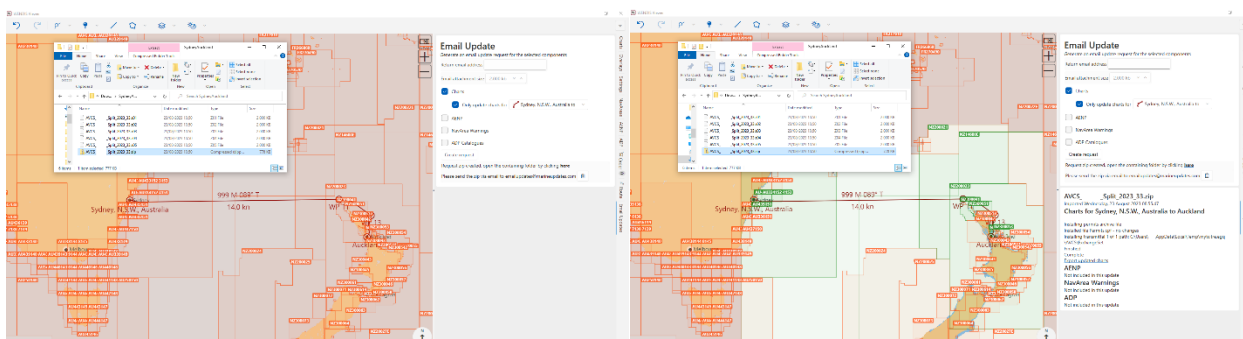
# Weilbach®

NAUTICAL INSTRUMENTS DATA  
CHARTS & BOOKS

In the example below, 6 update emails are generated for a route from Sydney to Auckland. Note that the email subject field contains the number of emails/files you should receive for the requested update.



The first steps is to download all 6 files to the same folder. Then drag-and-drop only the .zip file into WENDIS Viewer. If the update is successful, an exchange set can be created directly, by clicking *Export updated charts*.







## 15. Support

### 15.1 Make Support Message

To create a support message start by opening the *Settings* pane and then click *Make support message*.

#### Help and Support

[Make support message](#)

[Explore data folders](#)

[Connection test page](#)

The error log file is always included, if there is a need for additional information, please make sure to set checks as appropriate.

#### Help and Support

[Make support message](#)

Select extra information to include (error info always included)

☒ Charts

☐ AENP information

☒ Charts (extra detail)

[Make support message](#)

[Explore data folders](#)

[Connection test page](#)

Once you click the *Make support message* button. An *Explorer* window with the zip file will appear and the default email application will open create a message, that you may attach the support zip to. If this is an offline computer, please copy the .zip file, to the appropriate computer and send the .zip file to the support team.



## Help and Support

[Make support message](#)

Attach the zip file **20230814T103023Z\_Support.zip** and email to **support@weilbach.com**

[Explore data folders](#)

[Connection test page](#)

### 15.2 Explore data folders

The *Explore data folders* button, will open an *Explorer* window in the C:\ProgramData\CHERSOFT\WENDIS Viewer folder. This shortcut is mainly useful, when there is a need to directly access files generated by/in WENDIS Viewer.

### 15.3 Connection test page

If WENDIS Viewer is unable to update or download items, it might be a good idea to check the WENDIS Viewer internet connection, as it may help isolate issues with updating and downloading.